



**INTERNATIONAL CHALLENGE MATCH  
CYPRUS v SCOTLAND  
Venue to be confirmed  
Friday 11 November 2011 (kick-off to be confirmed)**



**BALLOT REGISTRATION GUIDELINES**

**Register at - [www.ticketlink.co.uk/scotlandtickets](http://www.ticketlink.co.uk/scotlandtickets)  
Registration Period – Friday 21 to Friday 28 October 2011**

**GENERAL GUIDELINES**

- The registration period is from **12 noon on Friday 21 October until midday on Friday 28 October**
- Register by logging onto **[www.ticketlink.co.uk/scotlandtickets](http://www.ticketlink.co.uk/scotlandtickets)**
- Tickets are £9.00 plus postage (€10 converted 20 October 2011)
- Individual registrations will be taken from members with 0 to 5 away match points
- If you are applying on behalf of yourself and a child member (under 16 at date of registration), you should make your own entry first, followed by individual registrations for each child member (security questions will be asked)
- If a child member is drawn in the ballot but the corresponding adult member is unsuccessful, the child member will be withdrawn from the process and will not be issued with a ticket (see 4.7 of SSC Rules of Membership)
  
- We accept Visa/Visa Delta/MasterCard or Maestro
- Payments will not be accepted by non-members of the Scotland Supporters Club
- You will be asked your email address as part of the process, this will be used to communicate with you about the outcome of your ballot entry
- **By registering for a ticket, you are committing to buy. If you are successful in a ballot, the credit/debit card you submitted will automatically be charged. Changes cannot be made, nor tickets exchanged**
  
- If there are tickets remaining after the guaranteed sale for your fellow members with 6 to 10 away match points, we will conduct a ballot for registered members with 5 points. If there are still tickets remaining, we will conduct another ballot for members with 4 points, and so on.
- If you are drawn from the ballot and payment is not authorised by your bank, your booking will not be confirmed
- If you are unsuccessful in the ballot, your card will not be charged and all details submitted will be destroyed
- If you don't intend to travel, please don't apply for a ticket that could be used for a fellow member
  
- **Remember, if you buy an away ticket that is passed onto another person, whether in the club or not, your own membership will be suspended or terminated**

## **WHEELCHAIR USERS**

If you wish to register your interest for a ticket for the wheelchair section, please contact Gillian or Susan on 0141-616 6196 or 6199 from 21 October. Again, if there are tickets remaining after the guaranteed sale, there will be ballot of registered members on 5 points first and then another ballot of members on 4 points, and so on.

## **POSTAGE/TICKET COLLECTION**

If successful, tickets will be sent to the billing address of the credit/debit card supplied when you registered.

The postage options offered are: Standard First Class (£1.30) and Special Delivery (£6.15) We strongly recommend you choose the Special Delivery option as it allows items to be tracked. If Standard First Class option is chosen, it will not be possible to trace them through the postal system. If your ticket is lost in the post, there is no guarantee of a replacement. **If a booking is valued at £250 or more, the Special Delivery option must be taken.**

Successful applicants living outside the UK should collect their ticket on match day where members of the Scottish FA Customer Services Team will be on duty (full details will be confirmed by email)

If you are successful in the ballot, you may be randomly chosen to uplift your ticket. If so, you will be contacted by the Customer Services Team and any postage paid will be refunded

## **CANCELLATION POLICY**

- All cancellations must be received by email to [supporters@scottishfa.co.uk](mailto:supporters@scottishfa.co.uk)). In the event of cancellation, a refund will only be issued if the ticket is sold to another member.
- If a member is randomly selected to collect their ticket at the match venue and fails to do so, these details will be recorded on that member's database file.
- Repeatedly failing to collect tickets will affect your membership