

MEMBERSHIP OF THE SCOTLAND SUPPORTERS CLUB  
TERMS AND CONDITIONS

The Scotland Supporters Club ("Supporters Club") is organised by The Scottish Football Association, a company registered in Scotland and having its registered office at Hampden Park, Glasgow G42 9AY with company number SC005453 ("the Association"). Membership of the Supporters Club is governed by these terms and conditions (the "Terms and Conditions") and these Terms and Conditions set out the terms of the contract between Members and the Association. Please read them now. If you do not comply with these Terms and Conditions your membership of the Supporters Club may be suspended or terminated.

Please note that your use of the Website to make an On-line Application is governed by the Association's Website Use Terms and Conditions, which apply in addition to these Terms and Conditions

1. Definitions

"Association"	means the Scottish Football Association Limited, a company incorporated in Scotland under the Companies Acts with the Registered Number 5453 and having its Registered Office at Hampden Park, Glasgow G42 9AY;
"Away Match(es)"	means any International Match played out with Scotland;
"the Board"	means the board of Directors of the Association;
"Chief Executive"	means the Secretary of the Association appointed by the Board;
"Full International Team"	means the men's association football team chosen to represent the Association at the highest international level;
"Home Match (es)"	means any International Match played at the National Stadium or otherwise within Scotland;
"International Match (es)"	means any international association football match or matches involving the Full International Team whether within or out with Scotland;
"Junior Member"	means an individual who has paid the Membership Fee and has had his/her Online or Telephone Application for membership accepted by the Association to be a Member of the Supporters Club and who is under the age of 18 years;
"Member"	means an individual who has paid the Membership Fee and has had his/her Online Application for membership accepted by the Association to become a member of the Supporters Club;
"Membership Fee"	means the sum of money specified on the Website required to be paid by an individual to accompany the On-line Application required to secure membership of the Supporters Club for the Membership Period;
"Member's Pack"	means goods and promotional offers exclusive to Members including a Membership card;
"Membership Period"	means the period of time, as prescribed by the Association from time to time, for membership of the Supporters Club;
"National Stadium"	means Scotland's National Stadium, Hampden Park, Glasgow;
"Online Application"	means the method for anyone to make an application to join the Supporters Club to <a href="http://membership.scottishfa.co.uk">http://membership.scottishfa.co.uk</a>
"Points Criteria"	means the criteria applied by the Association for allocation of tickets to Away Matches based on the number of points awarded to the Member in accordance with Clause 3.2;
"Supporters Club"	means the Scotland Supporters Club organised by the Association, membership of which is open to the general public subject to certain terms and conditions as amended from time to time;
"Terms and Conditions"	means the terms and conditions applicable to the membership of the Supporters Club as specified therein;
"Website"	means that part of the Association's website operated by the Association for the purpose of enabling individuals to make an application for membership of the Supporters Club on-line.

## 2. Membership

- 2.1 An individual shall become a Member of the Supporters Club once the online payment has been processed and an e-mail confirming completion of the membership application has been sent to the individual by the Association. Thereafter, the Member will be issued with a Members' pack, including their Membership Card. A Member will be required to exhibit his/her Membership Card to the Association, or any person acting on its authority, on demand. The Membership Card shall remain the property of the Association and must be returned to the Association on demand. The Membership Card must be returned to the Association in the event of the Membership being terminated for any reason or the Member resigning his/her Membership of the Supporters Club.
- 2.2 The Membership Period will be 1 January 2010 until 31 December 2011 inclusive.
- 2.3 Subject to Clause 2.1 above, applications for a Junior Member will only be accepted by the Association if such an application has previously been confirmed by a nominated adult member connected with his/her membership.
- 2.4 It is a condition of membership that a Member hereby acknowledges and agrees to abide by these Terms and Conditions.

## 3. Home Matches

- 3.1 Each Member will be invited to purchase one (1) ticket for his/her own personal use for a Home Match, to be held at the National Stadium (or such other venue of equivalent size). A Junior Member can only apply for a ticket for a Home Match, if the nominated adult Member also applies for a ticket for the same Home Match. If Members want to attend matches with friends and family they can purchase tickets for themselves and up to fourteen (14) people, who must all be Members of the Supporters Club. Any tickets remaining after a Members' sale will be made available via a general sale.
- 3.2 A Member will be awarded one point for attendance at a Home Match. This will allow regular attendance by Members at Home Matches to be rewarded by the Supporters Club.
- 3.3 Any Non-members who have purchased tickets through a general sale will not be awarded points regardless of their attendance at the Home Match with a Member.
- 3.4 For Home Matches not being held at the National Stadium the Association reserves the right, in its sole discretion, not to issue a ticket or to issue fewer tickets than that applied for by the Member.
- 3.5 For Home Matches being held at the National Stadium, tickets will be issued to applicants on the basis as determined by the Chief Executive, and as notified to Members from time to time, subject to the terms and match conditions under which the Home Match is being played.
- 3.6 For Home Matches not being held at the National Stadium (or such other venue of equivalent size) the issue of the tickets is subject to availability. The means of allocation of such tickets shall be determined by the Association from time to time in its absolute discretion.

## 4. Away Matches

- 4.1 A Member may apply to purchase one (1) ticket for his/her own personal use for any Away Match in which the Full International Team is participating. A Member will be awarded one point for attendance at an Away Match.
- 4.2 Non-members will not be invited to apply for a ticket for an Away Match.
- 4.3 The issue of the tickets for any Away Match is subject to the availability of tickets that are made available to the Association. The Association reserves the right to refuse an allocation of tickets from any other national football association for any reason including, without limitation, on grounds of safety and security.
- 4.4 In the event of an over subscription of demand for an Away Match, the Association will use Points Criteria and allocate tickets to applicants in order of most Away Match attendances. Thereafter, if the number of Members on equal points is more than the number of tickets remaining, a ballot will be introduced to distribute those remaining tickets.
- 4.5 Tickets will be issued for Away Matches at the sole discretion of the Association. The Association reserves the right not to issue a ticket or to issue fewer tickets than that applied for by the Member.
- 4.6 Tickets will be issued to applicants for the Away Match in question on the basis as determined by the Chief Executive and as notified to Members from time to time, subject to the terms and match conditions under which the Away Match is being played.
- 4.7 A Junior Member can only apply for a ticket for an Away Match, if the nominated adult Member connected with his/her membership (see Clause 2.4 above) also applies for a ticket. The name of the adult Member must be supplied at the time of application by a Junior Member for a ticket. In the event of over-subscription, where a ballot needs to be introduced for the distribution of tickets, the Association reserves the right to refuse a Junior Member a ticket in circumstances where the Junior Member is drawn from the ballot if their nominated connected adult Member is not drawn.
- 4.8 The issuing of an Away Match ticket is conditional on each Member producing to the Association copies of valid travel documentation as may be notified by the Association from time to time.
- 4.9 It may be necessary from time to time for a Member to collect their Away Match ticket locally in the city where the Away Match is taking place. The Association will advise each Member where to collect their ticket in advance of the match kick off time and they will be asked to present their Membership Card or a valid Passport for identification purposes before a ticket will be issued.
- 4.10 If a Member does not collect their Away Match ticket and does not advise the Association or any person acting on its' authority ahead of the match kick off time that they will not collect the ticket nor attend the match, their Membership to the Supporters Club may be suspended or terminated forthwith with no refund payable.

## 5. Payment

- 5.1 A Member will be required by the Association to submit payment by credit or debit card to the Association in respect of the Membership Fee and/or in advance of payment for a ticket for an International Match. The Member will be notified

as to the amount of Membership Fee via the Online Application or as to the purchase price of tickets, which will be taken from his/her credit or debit card account. If the Member defaults in payment of any amount due to the Association, the Association reserves the right to deny membership to the Supporters Club until the payment is made in full and/or not to issue tickets until payment is made in full. During this period, any rights and entitlements relating to the Supporters Club are suspended.

- 5.1 Tickets are issued by the Association for use by the named Member only. Members are expressly prohibited from disposing of, re-selling or transferring any tickets that have been allocated to them. Failure to comply may result in the Membership being suspended or terminated as determined by the Association.

## 6. General

- 6.1 Only private individuals can be Members of the Supporters Club.

- 6.2 Membership is not transferable.

- 6.3 A Member may resign Membership by returning his/her Membership Card to the Association at its registered office at any time.

- 6.4 The Membership Fee will only be refunded as the Association determines in its sole discretion from time to time.

- 6.5 A Member found to have supplied false and/or misleading information in his/her Application Form will have his/her Membership terminated forthwith with no refund payable.

- 6.6 The Association reserves the right to refuse Membership to the Supporters Club or expel from Membership anyone convicted in the UK or elsewhere:

- (a) for any football related offence; or
- (b) for any other offence involving conduct which in the opinion of the Association is not conducive to the promotion of football or which may bring the Association and the Supporters Club into disrepute.

- 6.7 The Association may take such action, as it considers appropriate in relation to the Membership of a Member. In particular, the Association may suspend or terminate the Membership of any Member considered to have breached the Terms and Conditions by giving such Member notice in writing of such suspension or termination. The decision of the Association shall be final and binding in all respects.

- 6.8 The Association reserves the right to amend, suspend or add to the Terms and Conditions at any time, as it deems appropriate in its sole discretion, subject to notice in writing or by e-mail to the Members.

- 6.9 The Member agrees and acknowledges that personal details provided to the Association both during the Online Application and otherwise will be used by the Association in accordance with the Association's Privacy Policy. In particular, the Association will use the information of Members and Junior Members to:-

- provide the Member or Junior Member with the services and information requested;
- to analyse the information we collect so that we can administer, support and improve and develop our business and the services we offer;
- to contact Members and Junior Members in order to send details of the Association's goods and services which may be of interest;
- to provide Members and Junior Members with access to certain parts of the Association's Website;
- for all other purposes consistent with the proper performance of the Association's operations and business; and
- to contact Members and Junior Members for their views on the Association's products and services.

## 7. Jurisdiction

- 7.1 The Terms and Conditions shall be governed by and construed in accordance with the Laws of Scotland and any disputes that may arise will be subject to the jurisdiction of the Scottish courts.

## 8. Enquiries

- 8.1 For all enquiries please contact us at Scotland Supporters Club, The Scottish Football Association, Hampden Park, Glasgow, G42 9AY, [supporters@scottishfa.co.uk](mailto:supporters@scottishfa.co.uk) or by phone on 0141 616 6197 or 0141 616 6198.