

SCOTTISH FA
PUBLIC SALE OF TICKETS
TERMS AND CONDITIONS

A. INTRODUCTION

1. Scope

The following terms and conditions ("Terms and Conditions") are designed to ensure a fair, correct and efficient functioning of the purchase process relating to the Scotland International Team's International Challenge Matches taking place at the National Stadium. The sale and use of such tickets are subject to the following Terms and Conditions and any other applicable laws or regulations.

2. Definitions

Applicant	means any individual with legal capacity to apply for Ticket(s) in accordance with these Terms and Conditions.
Application	means the electronic document to be submitted by an Applicant on behalf of their household in order to be considered for Tickets.
Association	means the Scottish Football Association Limited, a company incorporated in Scotland under the Companies Acts with the Registered Number 5453 and having its Registered Office at Hampden Park, Glasgow G42 9AY.
Family Section	means an area where there are ticket price concessions for adults and children, where the children are less than 16 years.
Guest(s)	means the person(s) for whom the Applicant may be applying and to whom Tickets may be transferred in accordance with these Terms and Conditions.
Household	means the address on whose behalf the Applicant is making their ticket request.
International Challenge Match	means any friendly International match involving the full Scotland International Team in 2010
National Stadium	means the entire premises of Hampden Park, in which the International Challenge matches for the International Team will be played, including all areas, which require a Ticket to gain access, as well as the immediate vicinity of such areas.
Ticket(s)	means a ticket giving right of entrance to the National Stadium in accordance with information stated thereon.

B. SALE OF TICKETS

3. Applications

- 3.1 Applications will be available via the Internet and must be submitted electronically via <http://www.ticketlink.co.uk/scotlandtickets>
- 3.2 Applications for the Family Section should be made by telephone only via 0844 481 1818
- 3.3 Only Applications that are fully completed by the Applicant will be processed. Applications that are incomplete, unclear, infected by electronic viruses or damaged, shall be rejected
- 3.4 Applicants can submit one Application per Household.
- 3.5 There is no limit to the total number of tickets requested per Application, although the ratio of one adult up to every 4 children under 16 years is recommended.
- 3.6 Any request for the Family Section must include a configuration of adults and children, where at least one child in the group is less than 16 years
- 3.7 Applicants must indicate the price category of the Tickets required at the time of purchase
- 3.8 Applicants must be aware that Tickets are not guaranteed until ticket payment has been approved and the sale confirmed
- 3.9 All Applications made are subject to the availability of Tickets and the Association reserves the right to reject all Applications
- 3.10 The Association is not liable for incorrect entry of information, any technical malfunctions of the Internet, any failure of computer hardware or software, or any lost, incomplete or illegible Registration Forms
- 3.11 Applicants shall represent that they have understood, agreed with and will conform to the Scottish Football Association's Ticket Sale Terms and Conditions

4. Allocation

- 4.1 Applications will be received by the Association via <http://www.ticketlink.co.uk/scotlandtickets> (or by phone if requesting Family Section) from Tuesday 9 February at 9.00 am subject to availability
- 4.2 All sales are final upon payment being processed

5. Payment and Distribution

- 5.1 Payment can be made only by credit or debit card. Payment is acceptable by Visa, MasterCard, Maestro and Solo.
- 5.2 For successful UK based Applicants, Tickets will be sent either by standard post or special delivery post, as chosen by the Applicant to the card billing address of the Applicant stated on the Application
- 5.3 For successful Applicants out-with the UK, Tickets must be collected by the Applicant in person on the day of the match at the National Stadium. The Applicant will be required to show their credit or debit card specified in the Registration Form, for identification purposes
- 5.4 The total amount due to the Association for the purchase of the Ticket(s) plus the relevant postage as detailed in 5.2 will be charged to the card specified on Application. Applicants must ensure that their payment can be processed
- 5.5 Duplicate tickets will not be issued for any reason whatsoever. In any event the Association shall not be held liable for any Ticket loss or late delivery caused by malfunction or interruption of mail services.

C. USE OF TICKETS

6. Entrance

- 6.1 Entrance to the National Stadium shall be authorised upon presentation of a complete and valid Ticket per person (regardless of age) and, upon request proof of identity. Ticket Holders leaving the National Stadium shall not be re-admitted.
- 6.2 Any adult(s) without an accompanying child, attempting to access the Family Section on the day of an International Challenge match would be refused entry to the National Stadium. Any person attending a match at the National Stadium acknowledges that his/her presence in and around the Stadium is at his/her own risk and that the Association or any other relevant body cannot be held liable for any risk, danger and loss, including bodily harm, personal property damage or loss, or any other incident whether occurring before, during or after an International Challenge Match.
- 6.3 It is an offence, punishable by law, for any person to enter or attempt to enter the ground:
 - a. Whilst in possession of a prohibited container which is or was capable of holding liquid and which if thrown would be capable of causing injury to another person.
 - b. Whilst in possession of alcohol.
 - c. Whilst drunk.
 - d. Whilst in possession of any article or substance whose main purpose is the emission of a flare for purposes of illuminating or signalling or the emission of smoke or a visible gas.
 - e. Whilst in possession of any article which is a firework.
- 6.4 All persons entering the ground may be searched by the police.
- 6.5 This ticket is issued subject to the following conditions:-
 - a. It shall not be resold for more than its face value.
 - b. It shall not be used as a prize in a lottery or in a newspaper or other competition without the consent of the Association.
 - c. The holder shall not take a camera or photographic apparatus of any description into the ground, or take any cinematograph picture or photograph of any kind of the match.
 - d. In the event of postponement/abandonment/cancellation of a match you may be entitled to a refund (in full or in part, depending upon the circumstances) of the purchase price of the ticket. Please contact the Association for details.
 - e. In the event of the abandonment of the match occurring before half-time, the retained portion of the ticket will permit admittance to the re-arranged fixture.
 - f. In the event of the match to which this ticket admits being postponed for any reason, the retained portion of the ticket will be valid on the re-arranged date.
 - g. The Association reserves the right to amend the kick-off time in order to comply with any instruction by FIFA, UEFA or any other relevant authority. The ticket will be valid for the re-arranged kick-off.
 - h. Spectators found in the wrong area amid opposing fans may be ejected by the police.
 - i. The Association, its servants or agents will not be liable for any loss, injury or damage howsoever caused to the holder of this ticket save as expressly excluded by the Unfair Contract Terms Act 1977. The possession of this ticket shall constitute an acceptance by the holder of these conditions and imply an undertaking on the part of the holder to observe them.

In the event of any breach of these conditions the Association reserves the right to cancel this ticket and retain the money paid therefor.
- 6.6 The Applicant acknowledges and agrees that Tickets are issued subject to any applicable local laws, regulations or rules in force at the National Stadium.
- 6.7 The Association reserves all other legal rights.